



E-BOUTIQUE EXCHANGE AND RETURNS FORM

Post to:

Lucette
e-boutique returns
186 Underwood St
Paddington 2021
NSW
Australia

Please fill in the following information so we can process your exchange or return as quickly as possible. For refunds please allow 5 working days to process after receipt of returned item.

Step 1

Customer name: _____

Order number: _____

Date of purchase: ____ / ____ / ____

Billing address: _____

Shipping address: _____
(if different from above)

Step 2

How would you like us to handle your return? (please circle)

- a. exchange for a different size/style
b. return for online credit note issued for use within 6 months (please be advised there are no refunds or returns on credit notes)
c. refund

List item(s) you are returning, including reason:

Table with 7 columns: qty, online item code, item description, colour, size, price \$, reason code. Contains 5 empty rows for data entry.

Reason code:

- 1 too small, 2 too large, 3 incorrect fit, 4 incorrect item shipped, 5 duplicate shipment, 6 cancelled order, 7 marked, spotted, stained, 8 faulty, 9 item not as pictured, 10 other? Please advise

If you need assistance please contact Lucette on +61 2 8012 2634 or email at shop@lucette.com.au